

## **MITCHELL INTERNATIONAL SHOWCASES MEDNEUTRAL'S LATEST DEVELOPMENT: THE FIRST INTEGRATED MEDICAL BILLING AND MEDICAL RECORDS REVIEW SOLUTION**

SAN DIEGO and LA JOLLA, CA, March 31, 2009 –

On March 9<sup>th</sup>-11<sup>th</sup>, Mitchell International, the property and casualty industry's leading provider of medical bill review solutions, hosted its 7<sup>th</sup> annual Industry Conference in Las Vegas, NV. At this year's invitation-only event, Mitchell International showcased MedNeutral, LLC and their new concept for a joint solution that will combine medical bill review and medical records review for the insurance industry. Within this new solution design, information from both medical bills and records can be easily accessed through an integrated solution, and leveraged to optimize injury claim outcomes and efficiency.

Speaking at the Conference, Dave Torrence, senior vice president and general manager of Mitchell International's auto casualty solutions division, said, "Our customers have been telling us for some time that the Mitchell suite of casualty solutions would be enhanced if adjusters had a way to know which claims warranted a review of medical records and had a way to take the critical data from the medical records to make the bill review process more effective and efficient. Our design for a joint Mitchell International-MedNeutral solution will do just that."

MedNeutral's Medical Records Optimization™ (MRO) solution provides a structured process and platform for adjusters to store, assemble, analyze, and share electronic medical data. The searchable medical records abstract enables adjusters to identify and assess key value drivers such as missing records, causation, treatment progress or changes (e.g., diagnosis, treatment). Larry Shea, CEO of MedNeutral adds, "With this knowledge at their fingertips, adjusters can more accurately and efficiently investigate, evaluate and negotiate claims. Additionally, MRO serves as a single repository of medical records to support numerous medical record review workflows."

As a recognized leader in bill review technology and the application of data analytics within the claims process, Mitchell saw an opportunity to improve the claim adjudication process and extend analysis beyond bills to improved management of the critical information in the treatment records. This additional source of information broadens the scope of decision support, enabling improved accuracy and efficiency in the adjudication of injury claims, specifically related to reasonable, necessary and related charges.

Under the proposed product design, existing Mitchell International customers will find the implementation of MedNeutral's MRO solution effortless as it's designed to leverage existing Decision Point™ technical integrations and access medical bills and records through an integrated platform. New customers will enjoy the single implementation with a pre-integrated suite of applications and data models.

The Mitchell-MedNeutral joint solution is being designed to allow access to critical and related data, turning what was once a disjointed process into a seamless, simple and perhaps the most efficient way to review and settle medical claims to date. More information on the joint solution is available from Mitchell International and MedNeutral.

**About Mitchell International ([www.mitchell.com](http://www.mitchell.com))**

Mitchell International, Inc. ([www.mitchell.com](http://www.mitchell.com)) provides the Insurance P&C market with a variety of technology, database and service solutions with one goal in mind –enable our clients to process their automotive medical claims in a timely, accurate and fair manner. Mitchell International has a 20 year track record of delivering high-quality products and services to auto insurance carriers, service providers and TPAs, allowing them to audit and evaluate first and third-party provider and hospital bills. Mitchell International currently serves many of the top automobile P&C companies and is a leading provider of information, workflow, and performance management solutions to the automotive insurance claims industry, also serving carriers, collision repair facilities, and other commercial participants in the physical damage and auto-related medical claims markets.

**About MedNeutral ([www.medneutral.com](http://www.medneutral.com))**

Founded on the insight that valuable medical information is frequently underutilized in the adjudication of injury claims, MedNeutral developed Medical Records Optimization (MRO™), the first ever solution designed to convert unstructured data found in paper or imaged medical documents into structured, readily accessible information. Now claims professionals can quickly process and understand medical context, leading to more efficient and accurate claims decisions.

MedNeutral is a Brahma Holdings' company. Brahma provides transformational solutions to the insurance industry. Brahma and its portfolio companies are headquartered in La Jolla, California.

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